## MIDA SOLUTIONS COMPLIANCE RECORDER APP FOR ZOOM UNINSTALLATION GUIDE

## Premise

In order to use the App, Zoom users must have a valid contract with Mida Solutions s.r.l. which enables them to use the software MIDA RECORDER. Please note the the App is a component of a more complex product called MIDA RECORDER (referred to in the rest of this document as "INTEGRATED PRODUCT"). By installing, copying, or otherwise using the Ap", Customers acknowledges that it will only work in conjunction with the INTEGRATED PRODUCT and will not provide any benefit or functionality without it. Purchase of INTEGRATED PRODUCT can be accomplished by contacting a sales representative of Mida Solutions s.r.l. simply filling this form: <a href="https://www.midasolutions.com/quotation-request/">https://www.midasolutions.com/quotation-request/</a>

## How to uninstall Mida Compliance Recorder App for Zoom?

- 1. Log in to your Zoom account via web and navigate to the **Zoom App** Marketplace (<u>marketplace.zoom.us</u>)
- 2. Search for Mida Compliance Recorder for Zoom and Click on it.
- 3. Click Manage > Uninstall.
- 4. Select reason for uninstall & then Click Uninstall.

The uninstallation of the App will not directly impact the INTEGRATED PRODUCT functionality.

Please note that no user information is retained after the uninstallation of the App.

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