

## Plugin upgrade for Google Chrome

In order to use Mida OperatorConsole for Cisco UCM on Chrome v.44 or later please follow the steps:

1. Access the Operator Console web page at http://<eFRMAWWORK\_URL>/AAC



- 2. Click OK to automatically open a new tab to Chrome Web Store
- 3. Make sure you have Internet connection
- 4. Add the Cisco Web Communicator to chrome: "+ ADD TO CHROME"

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← ⇒ C ff ≦ http://www.discu.com/web/products/vace_jables.html Company Portal			igi ≡ Logout	Enables Cisco Jabber phone calls and video calls
Gi A	arlos Seeger vallable signer	• Catteres	lene Smith	Cisco Jabber voice and video to use the Cis Web Communicator add-on.
Creation Creati			nshal An Example Application	Install this extension to enable Cisco Jabbe voice and video, or control of Cisco phones from within Web applications integrated by Cisco partners or customers into Cisco Unified Communications environments.
Current Sto 680 440			Turner	Used in conjunction with the Cisco Web Communicator add-on (provided separatel
	102			Report Abuse Version: 3.1.0.363



- 5. Reload the OperatorConsole web page
- 6. Click OK to download the latest plugin from Mida eFramework application server



- 7. Download the plugin file and save it in your local PC hard drive
- 8. Unzip and execute the exe file: "CiscoWebCommunicatorAddOnInstaller.exe"
- 9. Proceed with the installation accepting license terms and clicking Next when requested
- 10. Reload the Operator Console web page
- 11. Now the application should work and allow to log in using your standard Cisco UCM credentials