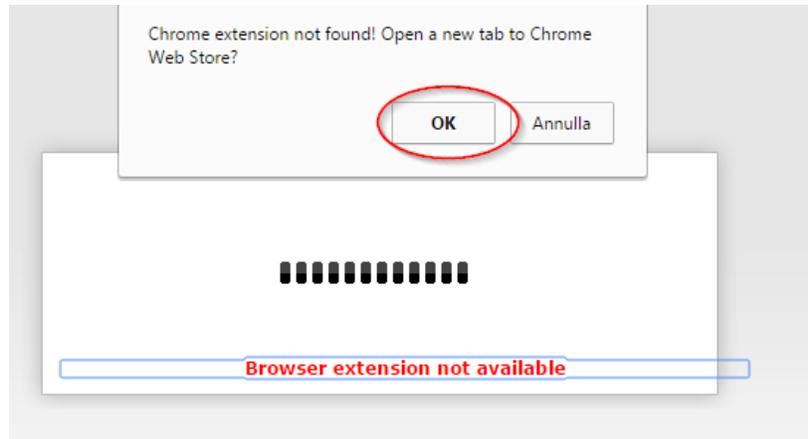




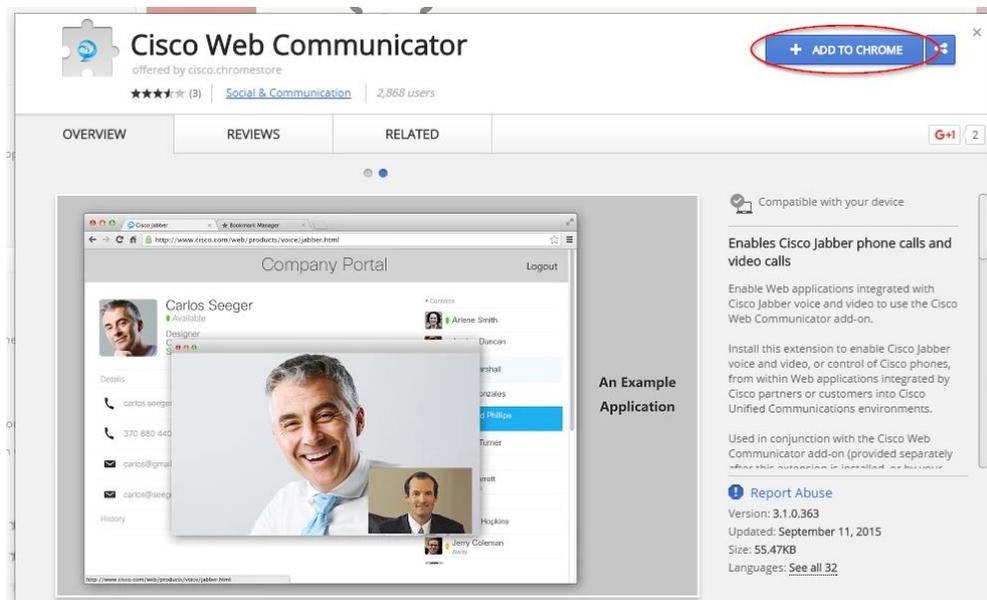
Plugin upgrade for Google Chrome

In order to use Mida OperatorConsole for Cisco UCM on Chrome v.44 or later please follow the steps:

1. Access the Operator Console web page at http://<eFRMAWORK_URL>/AAC

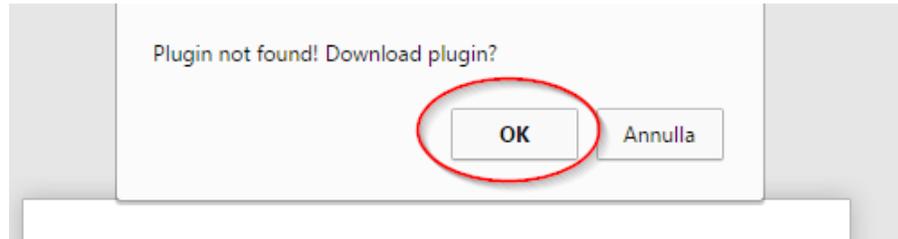


2. Click OK to automatically open a new tab to Chrome Web Store
3. Make sure you have Internet connection
4. Add the Cisco Web Communicator to chrome: "+ ADD TO CHROME"





5. Reload the OperatorConsole web page
6. Click OK to download the latest plugin from Mida eFramework application server



7. Download the plugin file and save it in your local PC hard drive
8. Unzip and execute the exe file: "CiscoWebCommunicatorAddOnInstaller.exe"
9. Proceed with the installation accepting license terms and clicking Next when requested
10. Reload the Operator Console web page
11. Now the application should work and allow to log in using your standard Cisco UCM credentials